

Fair Point New Hampshire Performance Assurance Plan Report

PRELIM

UNE Platform

Aug-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Vgr. Score	Domain Clustering Review
		FP	CLEC	FP	CLEC					
PO-1-01-6020	Customer Service Record - EDI	NA	3.01		941	3.0138	0	2	0.000	0.000
PO-1-03-6020	Address Validation - EDI	NA	7.68		490	7.6776	NA	0	NA	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0	NA	0.000
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0	NA	0.000
PO-2-02-6030	OSS interface Availability - Prime - CORBA		NA				NA	0	NA	0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.89		1,356	2.8916	0	2	0.000	0.000
PO-1-03-6050	Address Validation - Web GUI	NA	11.59		325	11.5908	NA	0	NA	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000
Wgt.										
OR	Ordering									
OR-1-02-3140	% On Time LSR - Flow Through - Platform - 2hrs		100.00		325		0	10	0.000	0.000
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		100.00		2		0	5	0.000	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.30		2,027		-1	5	-0.022	-0.051
OR-4-16-1000	% On Time PCN - 1 Business Day		83.20		744		-2	5	-0.044	-0.102
OR-4-17-1000	% On Time BCN - 2 Business Day		97.03		2,018		0	5	0.000	0.000
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		88.68		53		-2	5	-0.044	-0.102
OR-6-03-3140	% Accuracy - LSR - Platform		1.78		505		0	5	0.000	0.000
OR-1-04-3140	% OT LSR - No Facility Check - Platform		100.00		145		0	5	0.000	0.000
OR-1-06-3140	% OT LSR/ASRC - Facility Check - Platform		87.50		16		-1	2	-0.009	-0.020
OR-2-04-3140	% OT LSR Rej - No Facility Check - Platform		100.00		35		0	2	0.000	0.000
OR-2-06-3140	% OT LSR/ASR Rej - Facility Check - Platform		66.67		3		NA	0	NA	0.000
PR	Provisioning									
PR-3-01-3140	% Completed In 1 Day (1-5 Lines - No Disp) - Platform	52.58	29.73	485	37	8.62	-2.8854	-2	5	-0.044
PR-4-05-3140	% Missed Appointment - FP - No Dispatch - Platform	9.26	12.04	4,114	357	1.60	-1.7736	-2	20	-0.178
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	21.07	14.81	598	27	8.02	0.5074	0	10	0.000
PR-4-02-3100	Average Delay Days - Total - POTS	2.18	1.44	507	61	5.62	0.78	0	15	0.000
PR-5-01-3140	% Missed Appointment - Facilities - Platform	1.67	0.00	598	27	2.52	0.3608	0	5	0.000
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.00	0.00	598	27	0.00	5.0000	0	5	0.000
PR-6-01-3140	% Installation Troubles within 30 days - Platform	7.27	5.11	1,321	137	2.33	0.7456	0	10	0.000
MR	Maintenance & Repair									
MR-1-01-6050	Average Response Time - Create Trouble	1.42	9.01		3,171		7.5891	-2	2	-0.018
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	138.58		791		138.5841	NA	0	NA
Stat. Score										
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	20.71	5.38	536	93	4.55	3.7296	0	10	0.000
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	16.39	0.00	61	10	12.63	0.8585	0	10	0.000
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	12.58	13.27	536	93	14.67	-0.4727	0	5	0.000
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	5.33	4.16	61	10	8.62	0.3449	0	5	0.000
MR-4-06-3144	% Out of Service > 4 Hours - Platform - Bus	70.00	63.33	390	30	8.68	0.5737	0	5	0.000
MR-4-07-3144	% Out of Service > 12 Hours - Platform - Bus	38.72	40.00	390	30	9.23	-0.3437	0	5	0.000
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	4.36	0.00	390	30	3.87	0.5932	0	5	0.000
MR-3-01-3145	% Missed Repair Appointments - Loop - Platform - Res	9.65	5.26	2,712	38	4.80	0.5664	0	10	0.000
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	5.11	33.33	137	3	12.85	SS	NA	0	NA
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	28.48	22.60	2,712	38	24.82	1.7589	0	5	0.000
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	8.42	25.72	137	3	14.89	8.75	SS	NA	0
MR-4-06-3145	% Out of Service > 4 Hours - Platform - Res	92.74	87.50	1,941	16	6.52	0.4439	0	5	0.000
MR-4-07-3145	% Out of Service > 12 Hours - Platform - Res	77.95	81.25	1,941	16	10.41	-0.5803	0	5	0.000
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	43.12	50.00	1,941	16	12.43	-0.6090	0	5	0.000
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	14.07	13.19	3,446	144	2.96	0.1488	0	10	0.000
BI	Billing									
BI-1-02-1000	% DUF in 4 Business Days		100.00		121,872,029			0	5	0.000
Totals										-12 225 -0.360

NA - no activity *UD* - under development *SS* - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire PRELIM
Performance Assurance Plan Report

UNE LOOP

Aug-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf.		Wgtd.		Domain Clustering Review
		FP	CLEC	FP	CLEC		Score	Wgt.	Score	Wgt.	
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0	NA	0	0.000
PO-1-01-6020	Customer Service Record - EDI	NA	3.01		941	3.0138	0	2	0.000	0	0.000
PO-1-03-6020	Address Validation - EDI	NA	7.68		490	7.6776	NA	0	NA	0	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0	0.000
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0	NA	0	0.000
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0	NA	0	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				0	5	0.000	0	0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.89		1,356	2.8916	0	2	0.000	0	0.000
PO-1-03-6050	Address Validation - Web GUI	NA	11.59		325	11.5908	NA	0	NA	0	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0	0.000
OR Ordering											
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		100.00		1,098		0	10	0.000	0	0.000
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		100.00		8		0	5	0.000	0	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.30		2,027		-1	2	-0.012	2	-0.028
OR-4-16-1000	% On Time PCN - 1 Business Day		83.20		744		-2	2	-0.024	2	-0.053
OR-4-17-1000	% On Time BCN - 2 Business Day		97.03		2,018		0	2	0.000	0	0.000
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		93.79		322		-1	5	-0.030	5	-0.066
OR-6-03-3331	% Accuracy - LSRC - Loop		2.39		2,050		0	5	0.000	0	0.000
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		91.32		760		-1	5	-0.030	5	-0.066
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		NA		NA		NA	0	NA	0	0.000
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		100.00		99		0	2	0.000	0	0.000
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		NA		NA		NA	0	NA	0	0.000
PR Provisioning											
PR-4-02-3100	Average Delay Days - Total - POTS	2.18	1.44	507	61	5.62	0.76	1,4249	0	5	0.000
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	21.07	11.76	598	34	7.19	1.0980	0	20	0.000	0.000
PR-5-01-3112	% Missed Appointment - Facilities - Loop	1.67	5.26	598	38	2.15	-1.8839	-2	5	-0.059	-0.077
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.00	0.00	598	38	0.00	5.0000	0	5	0.000	0.000
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	3.48	0.00	747	66	2.09	1.5876	0	10	0.000	0.000
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.00		203			0	10	0.000	0.000
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA			NA	0	NA	0.000
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA			NA	0	NA	0.000
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		38			0	10	0.000	0.000
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA		NA			NA	0	NA	0.000
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA		NA			NA	0	NA	0.000
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA		NA			NA	0	NA	0.000
MR Maintenance & Repair											
MR-1-01-6050	Average Response Time - Create Trouble	1.42	9.01		3,171			7.5891	-2	2	-0.024
Stat. Score											
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	11.39	15.76	3,248	146	2.69	-1.6915	-2	10	-0.118	-0.192
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	25.67	8.20	3,248	146	24.14	2.04	5.0000	0	5	0.000
MR-4-07-3112	% Out of Service > 12 Hours - Loop	71.66	17.65	2,276	51	6.38	5.0000	0	5	0.000	0.000
MR-4-08-3112	% Out of Service > 24 Hours - Loop	37.21	0.00	2,276	51	6.84	5.0000	0	5	0.000	0.000
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	14.07	12.34	3,446	154	2.86	0.4686	0	10	0.000	0.000
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	18.75	12.50	48	8	14.91	0.1522	0	10	0.000	0.000
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	9.96	3.67	48	8	13.46	5.14	1.4603	0	5	0.000
Totals											
								-11	169	-0.296	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

RESALE

Aug-2012

Performance Assurance Plan Report											Perf. Score		Wght Score		Domain Clustering Review		
PO	Pre-Ordering	FP	CLEC	FP	CLEC	Dif											
PO-1-01-6020	Customer Service Record - EDI	NA	3.01		941		3.0138	0	2		0.000		0.000				
PO-1-03-6020	Address Validation - EDI	NA	7.68		490		7.6776	NA	0		NA		0.000				
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5		0.000		0.000				
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.89		1,356		2.8916	0	2		0.000		0.000				
PO-1-03-6050	Address Validation - Web GUI	NA	11.59		325		11.5908	NA	0		NA		0.000				
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5		0.000		0.000				
OR Ordering																	
OR-1-02-2320	% On Time LSRC - Flow Thru - POTS/Pre-Qualified Complex - 2hrs		100.00		51			0	10		0.000		0.000				
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex		NA		NA			NA	0		NA		0.000				
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent		0.30		2,027			-1	5		-0.024		-0.046				
OR-4-16-1000	% On Time PCN - 1 Business Day		83.20		744			-2	5		-0.049		-0.093				
OR-4-17-1000	% On Time BCN - 2 Business Day		97.03		2,018			0	5		0.000		0.000				
OR-5-03-2000	% Flow Through - Achieved - POTS		83.33		60			-2	10		-0.098		-0.185				
OR-6-03-2000	% Accuracy - LSRC		3.61		83			0	10		0.000		0.000				
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx		100.00		18			0	5		0.000		0.000				
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx		100.00		1			0	2		0.000		0.000				
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx		100.00		2			0	2		0.000		0.000				
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx		NA		NA			NA	0		NA		0.000				
PR Provisioning																	
PR-3-01-2100	% Completed In 1 Day (1-5 lines - No Disp) - POTS Total	52.58	50.00	485	4	25.07		SS	NA	0		NA		0.000			
PR-4-05-2100	% Missed Appointment - FP - No Dispatch - POTS	9.26	14.29	4,114	35	4.92		-1.2769	-1	20		-0.098		-0.143			
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	21.07	13.33	598	15	10.66		0.3505	0	10		0.000		0.000			
PR-4-02-2100	Average Delay Days - Total - POTS	2.18	1.50	507	6	5.62		2.31	0.0095	0	15		0.000		0.000		
PR-5-01-2100	% Missed Appointment - Facilities - POTS	1.67	0.00	598	14	3.47		0.8135	0	5		0.000		0.000			
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.00	0.00	598	15	0.00		5.0000	0	5		0.000		0.000			
PR-6-01-2100	% Installation Troubles within 30 days - POTS	7.27	11.90	1,321	42	4.07		-1.3756	-1	15		-0.073		-0.107			
MR Maintenance & Repair																	
MR-1-01-6050	Average Response Time - Create Trouble	1.42	9.01		3,171			7.5891	-2	2		-0.020		-0.032			
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	138.58		791			138.5841	NA	0		NA		0.000			
BI Billing																	
BI-1-02-1000	% DUF in 4 Business Days		100.00		121,872,029				0	5		0.000					
											Totals	-12	205		-0.434		

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

DSL

Aug-2012

PO	Pre-Ordering	Performance		Observations		Dif.	Perf. Score	Wgt	Wgt'd Score	Domain Clustering Review
		FP	CLEC	FP	CLEC					
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	4.33		3		4.3333	NA	0	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA			NA	0	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA					NA	0	0.000
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	7.73		330		7.7303	NA	0	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	2	0.000
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		48			0	2	0.000
PO-8-02-6000	% On Time - Engineering Record Request		100.00		1			0	2	0.000
OR Ordering										
OR-1-04-1341	% On Time LSR - No Facility Check - 2W Digital -UNE/Resale		100.00		3			0	2	0.000
OR-1-06-1341	% OT LSR/ASRC - Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000
OR-2-06-1341	% OT LSR/ASRC Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000
OR-1-04-3342	% On Time LSR - No Facility Check - 2W xDSL Loops		96.65		29			0	5	0.000
OR-1-06-3342	% On Time LSR/ASRC - Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		100.00		3			0	2	0.000
OR-2-06-3342	% On Time LSR/ASRC Rej - Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000
OR-1-04-3340	% OT LSR - No Facility Check - Line Share/Split		NA		NA			NA	0	0.000
OR-1-06-3340	% On Time LSR/ASRC - Facility Check - Line Share/Split		NA		NA			NA	0	0.000
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA			NA	0	0.000
OR-2-06-3340	% OT LSR/ASRC Rej - Facility Check - Line Share/Split		NA		NA			NA	0	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.30		2,027			-1	2	-0.018
OR-4-16-1000	% On Time PCN - 1 Business Day		83.20		744			-2	2	-0.037
OR-4-17-1000	% On Time BCN - 2 Business Day		97.03		2,018			0	2	0.000
PR Provisioning										
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale		NA	NA	NA	0.00		NA	NA	2
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale		0.00	0.00	1	2	0.00	SS	0	2
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale		0.00	NA	1	NA		NA	NA	0
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale		0.00	NA	6	NA		NA	NA	0
PR-8-01-1341	% Open Orders in Hold Status >30 Days -2W Digital -UNE/Resale		100.00	0.00	2	2	0.00	SS	0	2
PR-3-10-3342	% Comp w/in 8 Days (1-5 lines) Tot -2W xDSL Loops			100.00		23		0	10	0.000
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops		22.67	2.33	3	16.17	13.20	SS	NA	10
PR-4-14-3342	% Completed On Time -2W xDSL Loops			96.43		28		0	10	0.000
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops		3.48	0.00	747	55	2.66	1,0239	0	15
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops		25.00	3.13	4	32	22.96	SS	NA	0
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split			NA		NA		NA	NA	0
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split			NA		NA	0.00	NA	NA	0
PR-4-02-3340	Average Delay Days -Total -Line Share/Split		NA	NA	NA	NA		NA	NA	0
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split		NA	NA	NA	NA		NA	NA	0
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split		NA	NA	NA	NA		NA	NA	0
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split		NA	NA	NA	NA		NA	NA	0
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split		NA	NA	NA	NA		NA	NA	0
MR Maintenance & Repair										
MR-1-01-6050	Average Response Time - Create Trouble		1.42	9.01		3.171		7.5891	-2	2
Stat Score										
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale		0.00	NA	4	NA		NA	NA	0
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale		50.00	NA	2	NA		NA	NA	0
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale		9.64	NA	4	NA	5.22	NA	NA	0
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale		41.20	NA	2	NA	36.05	NA	NA	0
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale		83.33	NA	6	NA		NA	NA	0
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale		25.00	NA	4	NA		NA	NA	0
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale		18.67	NA	6	NA		NA	NA	0
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops		11.39	22.22	3,248	36	5.32	-2,1008	-2	5
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops		18.75	0.00	48	2	28.17	SS	0	5
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops		25.87	10.47	3,248	38	24.14	4.05	5.0000	0
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops		9.96	1.87	48	2	13.48	9.71	SS	NA
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops		16.42	68.84	134	38	6.81	5.0000	0	5
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops		71.66	NA	2,276	NA		NA	NA	0
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops		14.07	21.05	3,446	38	5.67	-1,4189	-1	10
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split		NA	NA	NA	NA		NA	NA	0
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split		NA	NA	NA	NA	0.00	NA	NA	0
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split		NA	NA	NA	NA	0.00	NA	NA	0
MR-4-03-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split		NA	NA	NA	NA		NA	NA	0
MR-4-04-3340	% Out of Service >12 Hours -Line Share/Split		NA	NA	NA	NA		NA	NA	0
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split		NA	NA	NA	NA		NA	NA	0
Totals								-8	109	-0.275

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM TRUNKS

Aug-2012

		Performance		Observations		Perf.				
		CLEC	FP	CLEC		Score	Wgt.	Wgt. Score		
OR Ordering										
OR-1-12-5020 % OT Firm Order Confirmations (<=192 Forecasted Trunks)		NA		NA		NA	0	0.000		
OR-1-13-5000 % On Time Design Layout Record		NA		NA		NA	0	0.000		
OR-1-19-5020 % On Time Response - Request for Inbound Augment (<=192)		NA		NA		NA	0	0.000		
OR-2-12-5020 % On TimeTrunk ASR Reject		NA		NA		NA	0	0.000		
PR Provisioning										
PR-4-07-3540 % On Time Performance - LNP only		95.02		1,085			0	20	0.000	
PR-4-15-5000 % On Time Provisioning - Trunks		100.00		1			0	20	0.000	
PR-5-01-5000 % Missed Appointment - Facilities	0.00	0.00	3	1	0.00	SS	0	5	0.000	
PR-5-02-5000 % Orders Held for Facilities >15 Days	0.00	0.00	3	1	0.00	SS	0	5	0.000	
PR-6-01-5000 % Installation Troubles w/in 30 Days	0.00	0.00	3	5	0.00	SS	0	10	0.000	
PR-8-01-5000 % Open Orders in a Hold Status >30 Days	0.00	0.00	3	1	0.00	SS	0	5	0.000	
MR Maintenance & Repair										
MR-4-01-5000 Mean Time to Repair - Total	NA	NA	NA	NA	0.00		NA	NA	0	0.000
MR-4-05-5000 % Out of Service >2 Hours	NA	NA	NA	NA			NA	NA	0	0.000
MR-4-06-5000 % Out of Service >4 Hours	NA	NA	NA	NA			NA	NA	0	0.000
MR-4-07-5000 % Out of Service >12 Hours	NA	NA	NA	NA			NA	NA	0	0.000
MR-4-08-5000 % Out of Service >24 Hours	NA	NA	NA	NA			NA	NA	0	0.000
MR-5-01-5000 % Repeat Reports w/in 30 Days	NA	NA	NA	NA			NA	NA	0	0.000
NP Network Performance										
NP-1-03-5000 # of Final Trunk Groups Blocked 2 months		1.00					-1	5	-0.063	
NP-1-04-5000 # of Final Trunk Groups Blocked 3 months		0.00					0	10	0.000	
							Totals			
							-1	80	-0.063	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire			PRELIM				Aug-2012			
CRITICAL MEASURES			UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING										
1	OSS Interface		-	-	-	-	-	-	-	\$0
PO-1-06	Mechanized Loop Qualification - EDI		-	-	-	-	-	-	-	
PO-1-06	Mechanized Loop Qualification - CORBA		-	-	-	-	-	-	-	
PO-1-06	Mechanized Loop Qualification - Web GUI		-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - WPTS		-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - EDI		-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - CORBA		-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - Web GUI		-	-	-	-	-	-	-	
ORDERING										
2	% On Time Ordering Notification	23,208	11,604	9,512	-	\$0	\$0			\$44,324
OR-1-02	% On Time LSR - Flow Through	-	-	-	-	-	-	-	-	
OR-1-04	%OT LSR - No Facility Check - 2Wdg-UNE/Rsl	-	-	-	-	-	-	-	-	
OR-1-04	%OT LSR - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	-	
OR-1-04	%OT LSR - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	-	
OR-1-12	% On Time FOC	-	-	-	-	-	-	-	-	
OR-1-13	% On Time Design Layout Record	-	-	-	-	-	-	-	-	
OR-1-19	% OT Resp. - Req. for Inbound Aug. (<=192)	-	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - 2Wdg-UNE/Rsl	-	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	-	
OR-4-16	% On Time PCN - 1 Bus. Day	23,208	11,604	9,512	-	-	-	-	-	
OR-1-04	%OT LSR - No Facility Check - All Spds-UNE/Rsl	-	-	-	-	-	-	-	-	
OR-1-06	%OT LSR/ASRC - Facility Check - All Spds-UNE/Rsl	-	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - UNE/Resale	-	-	-	-	-	-	-	-	
OR-2-06	%OT LSR/ASR Rej - Facility Check - UNE/Resale	-	-	-	-	-	-	-	-	
PROVISIONING										
3	Installation Performance	\$29,010	\$0	\$12,841	\$0	\$0	\$2,397			\$44,248
PR-3-01	% Completed in 1 Day (1-5 lines No Disp.)	5,802	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - 2W Digital	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - 2WxDSL Loop	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - Line Share/Spit	-	-	-	-	-	-	-	-	
PR-4-04	Missed Appointments - Dispatch	-	-	-	-	-	-	-	-	
PR-4-04	Missed Appts - Disp - 2W Digital UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-04	Missed Appts - Disp - Line Share/Spit	-	-	-	-	-	-	-	-	
PR-4-05	Missed Appointments - No Dispatch	23,208	-	7,134	-	-	-	-	-	
PR-4-05	% Missed Appt -No Disp -2W Digital -UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-05	% Missed Appt -No Disp -Line Share/Spit	-	-	-	-	-	-	-	-	
PR-4-14	% Completed On Time - 2WxDSL Loops	-	-	-	-	-	-	-	-	
PR-4-16	% On Time Provisioning - Trunks	-	-	-	-	-	-	-	-	
PR-6-01	Installation Troubles w/in 30 Days	-	-	5,707	-	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale	-	-	-	-	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days -2WxDSL Loops	-	-	-	-	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days -Line Share/Spit	-	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment -FP -DSO -UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment -FP -DS1 -UNE/Resale	-	-	-	-	-	-	1,113	-	
PR-4-01	% Missed Appointment -FP -DS3 -UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment -FP -Other -UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total -UNE/Resale	-	-	-	-	-	-	-	-	
PR-5-01	% Missed Appointment - Facilities -UNE/Resale	-	-	-	-	-	-	-	-	
PR-5-02	% Orders Held for Facilities > 15 days -UNE/Resale	-	-	-	-	-	-	-	-	
PR-6-01	% Installation Troubles within 30 days -UNE/Resale	-	-	-	-	-	-	-	-	
PR-8-01	% Open Orders in Hold Status>30 Days-UNE/Resale	-	-	-	-	-	-	1,284	-	
PR-4-01	% Missed Appointment - FP - Total - EEL	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - EEL	-	-	-	-	-	-	-	-	
PR-8-01	% Open Orders in a Hold Status >30 Days -EEL	-	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment - FP - Total - IOF	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - IOF	-	-	-	-	-	-	-	-	
PR-8-01	% Open Orders in a Hold Status >30 Days -IOF	-	-	-	-	-	-	-	-	
4	PR-4-07 % On Time Performance - LNP					\$0				\$0
5	Hot Cut Performance		-							\$0
PR-6-02	% Installn Trbls w/in 7 days-Loop-Basic Hot Cut	-	-	-	-	-	-	-	-	
PR-6-02	% Installn Trbls w/in 7 days-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	-	
PR-6-02	% Installn Trbls w/in 7 days-Loop-Batch Hot Cut	-	-	-	-	-	-	-	-	
PR-9-01	% On Time Performance-Loop-Basic Hot Cut	-	-	-	-	-	-	-	-	
PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	-	
PR-9-01	% On Time Performance-Loop-Batch Hot Cut	-	-	-	-	-	-	-	-	
MAINTENANCE										
6	Maintenance Performance	\$	\$27,850	\$0	\$45,788	\$0	\$1,113			\$74,750
MR-3-01	Missed Repair Appointments - Loop - Bus.	-	-	-	-	-	-	-	-	
MR-3-01	Missed Repair Appointments - Loop - Res.	-	-	-	-	-	-	-	-	
MR-3-01	Missed Repair Appointments - Loop	-	27,850	-	-	-	-	-	-	
MR-3-01	% Missed Repr Appt -Loop-2W Digt-UNE/Resale	-	-	-	-	-	-	-	-	
MR-3-01	% Missed Repr Appt -Loop -2WxDSL Loops	-	-	-	16,958	-	-	-	-	
MR-3-01	% Missed Repair Appt -Loop -Line Share/Spit	-	-	-	-	-	-	-	-	
MR-3-02	% Missed Repair Appointment -CO -2WxDSL Loops	-	-	-	-	-	-	-	-	
MR-4-03	Mean Time To Repair -CO -2WxDSL Loops	-	-	-	-	-	-	-	-	
MR-4-04	% Cleared (all trbls) w/in 24hrs-2W Digt-UNE/Resale	-	-	-	-	-	-	-	-	
MR-4-04	% Cleared (all trbls) w/in 24hrs-2WxDSL Loops	-	-	-	-	-	-	-	-	
MR-4-04	% Cleared (all troubles) w/in 24 Hours -Line Share/Spit	-	-	-	-	-	-	-	-	
MR-4-08	Out of Service >24Hrs. - Bus.	-	-	-	-	-	-	-	-	
MR-4-08	Out of Service >24Hrs. - Res.	-	-	-	-	-	-	-	-	
MR-4-08	Out of Service >24Hrs. - Total	-	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports within 30 Days	-	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days-2w Digital-UNE/Resale	-	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days -2WxDSL Loops	-	-	-	28,829	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days -Line Share/Spit	-	-	-	-	-	-	-	-	
MR-4-01	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-	
MR-4-01	Mean Time to Repair - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	1,113	-	
MR-4-06	% Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-	
MR-4-08	%Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-	
MR-4-06	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-	
MR-4-08	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 days -Specials -UNE/Resale	-	-	-	-	-	-	-	-	
NETWORK PERFORMANCE										
7	NP-1-04 Final Trunk Groups Blocked					\$0				\$0
8	Collocation								\$0	\$0
NP-2-01/2	% OT Response to Request for Collocation - Total	-	-	-	-	-	-	-	-	
NP-2-05/6	% On Time - Physical Collocation - Total	-	-	-	-	-	-	-	-	
NP-2-07/8	Average Delay Days - Total	-	-	-	-	-	-	-	-	
RESOLUTION PROCESS										
9	Resolution Process							\$10,376		\$10,376
OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days	-	-	-	-	-	-	-	-	
OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days	-	-	-	-	-	-	-	-	
BI-3-04	% CLEC Billing Claims Acknowledgd w/ 2 Bus Days	-	-	-	-	-	-	-	-	
BI-3-05	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.	-	-	-	-	-	-	10,376	-	
Month Total		\$52,218	\$39,454	\$22,352	\$45,788	\$0	\$3,610	\$10,376		\$173,698

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	NA	NA	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	NA	NA	NA	0
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	0
					0

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-100t % PON Exceptions Resolved w/in 3 Bus Days	NA	NA	NA	0
OR-10-02-100t % PON Exceptions Resolved w/in 10 Bus Days	NA	NA	NA	0
BI-3-04-1000 % CLEC Billing Claims Acknowledged within Two Business D	100.00	3,358	0	2
BI-3-05-1000 % CLEC Billing Claims Resolved w/in 28 Calendar Days after	86.37	4,188	-2	20
				22

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200 % OT LSR -No Facil Ck(Elec.-No FT) -All Specials -UNE/Re	100.00	2	0	10	
OR-1-06-1200 % OT LSR/ASRC -Facil Ck(E -No FT) -All Specials -UNE/R	100.00	24	0	10	
OR-2-04-1200 % OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	NA	NA	NA	0	
OR-2-06-1200 % OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale	NA	NA	NA	0	

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat Score				
PR-4-01-1210	% Missed Appointment -FP -DS0 -UNE/Resale	75.00	0.00	4	1	48.41	SS	0	0	
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	4.55	8.62	22	58	5.22	-1.10	-1	5	
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	NA	6.25	NA	16	16.00	SS	NA	0	
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	NA	NA	NA	NA		NA	NA	0	
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	17.50	4.33	4	6	16.76	24.53	SS	NA	5
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	3.85	4.00	26	75	4.38	-0.53	0	20	
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	3.85	0.00	26	75	4.38	0.65	0	20	
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	0.00	0.00	9	83	0.00	5.00	0	10	
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	19.23	28.95	26	76	8.95	-1.24	-1	5	
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	4.55	NA	22	NA		NA	NA	0	
PR-4-02-3510	Average Delay Days - Total - EEL	2.00	NA	1	NA	0.00	NA	NA	0	
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	18.18	0.00	22	0	0.00	SS	0	0	
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	NA	NA	NA	NA		NA	NA	0	
PR-4-02-3530	Average Delay Days - IOF	NA	NA	NA	NA	0.00	NA	NA	0	
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	NA	NA	NA	NA		NA	NA	0	

MR Maintenance & Repair										
MR-4-01-1216 Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	16.50	4.34	22	2	22.71	27.41	SS	NA	0	
MR-4-01-1217 Mean Time to Repair - DS1 & DS3 -UNE/Resale	6.78	8.36	61	78	9.33	1.60	-1.07	-1	5	
MR-4-06-1216 % Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	66.67	NA	3	NA			NA	NA	0	
MR-4-08-1216 % Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	0.00	NA	3	NA			NA	NA	0	
MR-4-06-1217 % Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	0.00	NA	1	NA			NA	NA	0	
MR-4-08-1217 % Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	0.00	NA	1	NA			NA	NA	0	
MR-5-01-1200 % Repeat Reports w/in 30 days -UNE/Resale	34.52	25.93	84	81		7.40	1.03	0	10	
"NA" - no activity "UD" - under development "SS" - Small Sample									Total	100

"NA" - no activity "UD" - under development "SS" - Small Sample

Total 100

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire Performance Assurance Plan Ref PRELIM Special Provisions Report
Aug-2012
Special Provision - UNE Ordering

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	92.71	906	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	NA	-	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	100.00	134	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	NA	-	\$ -

Total Market Adj* \$ -

* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
JUN-2012	81.94	227	186	JUN-2012	80.00	50	40
JUL-2012	69.95	376	263	JUL-2012	91.23	57	52
AUG-2012	80.79	458	370	AUG-2012	88.68	53	47
Overall	77.19	1,061	819	Overall	86.88	160	139

Market Adjustment * Calculated Quarterly

OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
JUN-2012	93.14	306	285	JUN-2012	91.07	291	265
JUL-2012	93.88	245	230	JUL-2012	97.36	227	221
AUG-2012	93.11	334	311	AUG-2012	93.79	322	302
Overall	93.33	885	826	Overall	93.81	840	788

Market Adjustment * \$ -

OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
JUN-2012	93.14	306	285	JUN-2012	91.07	291	265
JUL-2012	94.36	2,626	2,478	JUL-2012	94.36	2,626	2,478
AUG-2012	93.31	2,332	2,176	AUG-2012	93.31	2,332	2,176
Overall	93.83	5,264	4,939	Overall	93.71	5,249	4,919

Market Adjustment * \$ -

* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	38	100.00	9
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	0.00	203	0.00	66
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durn HC Install Trbl-UNE POTS Loop Ttl HC-C	NA		NA	
PR-9-08-3533	Avg Durn HC Install Trbl-UNE POTS Loop Ttl HC-F	21.79	212	17.98	213
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or	Tier III (1mo)	Total
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	\$ -

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,	100.00	1	\$ -

* Cumulative number of delay days greater than 8 standard	Delay Days*		
PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1	NA		\$ -

	% Test Deck Wgt. Failure	Test Deck Wgt.		
PO-6-01-6000 % Software Validation	R3	R3	\$	-

* Cumulative number of delay hours greater than 48 hour standard	Delay Hours*		
PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3	\$	-

Total Market Adjustment		\$	-
UNE Platform allocation	31.43%	\$	-
UNE Loop allocation	47.14%	\$	-
Resale allocation	7.14%	\$	-
DSL allocation	14.29%	\$	-

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary PRELIM

Aug-2012

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.360	\$ 92,490	
Unbundled Network Elements - Loop	-0.296	\$ 107,024	
Resale	-0.434	\$ 30,630	
Digital Subscriber Lines	-0.275	\$ 27,627	
Trunks	-0.063	\$ -	
Mode of Entry Total			\$ 257,771
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ 44,324	
3 Installation Performance		\$ 44,248	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 74,750	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ 10,376	
Critical Measure Total			\$ 173,698
Individual Rule Payments:			\$ 764
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ -	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ -
CHANGE CONTROL			\$ -
Grand Total			\$ 432,233

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

UNE Platform

Aug-2012

Performance		Observations		Perf.		Wgt.		Domain Clustering					
PO	Pre-Ordering	FP	CLEC	CLEC	Diff.	Score	Wgt.	Score	Review				
PO-1-01-6020	Customer Service Record - EDI	NA	3.01	941	3.0138	0	2	0.000	0.000				
PO-1-03-6020	Address Validation - EDI	NA	7.68	490	7.6776	NA	0	NA	0.000				
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00			0	5	0.000	0.000				
PO-1-01-6030	Customer Service Record - CORBA	NA	NA	NA		NA	0	NA	0.000				
PO-1-03-6030	Address Validation - CORBA	NA	NA	NA		NA	0	NA	0.000				
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA			NA	0	NA	0.000				
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.89	1,356	2.8916	0	2	0.000	0.000				
PO-1-03-6050	Address Validation - Web GUI	NA	11.59	325	11.5908	NA	0	NA	0.000				
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00			0	5	0.000	0.000				
OR Ordering							Wgt.						
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		100.00	325		0	10	0.000	0.000				
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		100.00	2		0	5	0.000	0.000				
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.30	2,027		0	5	0.000	0.000				
OR-4-16-1000	% On Time PCN - 1 Business Day		83.20	744		-2	5	-0.044	-0.102				
OR-4-17-1000	% On Time BCN - 2 Business Day		97.03	2,018		0	5	0.000	0.000				
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		88.68	53		-2	5	-0.044	-0.102				
OR-6-03-3140	% Accuracy - LSRC - Platform		1.78	505		0	5	0.000	0.000				
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		100.00	145		0	5	0.000	0.000				
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		87.50	16		-1	2	-0.009	-0.020				
OR-2-04-3140	% OT LSR Rej. - No Facility Check - Platform		100.00	35		0	2	0.000	0.000				
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		66.67	3		NA	0	NA	0.000				
PR Provisioning		FP	CLEC	FP	CLEC								
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	52.58	29.73	485	37	8.52	-2.8854	-2	5	-0.044	-0.071		
PR-4-05-3140	% Missed Appointment- FP - No Dispatch - Platform	9.26	12.04	4,114	357	1.60	-1.7736	-2	20	-0.178	-0.286		
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	21.07	14.81	598	27	8.02	0.5074	0	10	0.000	0.000		
PR-4-02-3100	Average Delay Days - Total - POTS	2.18	1.44	507	61	5.62	0.76	1.4249	0	15	0.000	0.000	
PR-5-01-3140	% Missed Appointment - Facilities - Platform	1.67	0.00	598	27	2.52	0.3608	0	5	0.000	0.000		
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.00	0.00	598	27	0.00	5.0000	0	5	0.000	0.000		
PR-6-01-3140	% Installation Troubles within 30 days - Platform	7.27	5.11	1,321	137	2.33	0.7456	0	10	0.000	0.000		
MR Maintenance & Repair		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Diff.	Perf. Score	Wgt.	Wgt'd. Score		
MR-1-01-6050	Average Response Time - Create Trouble	1.42	9.01		3,171			7.5891	-2	2	-0.018	-0.023	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	138.58		791			138.5841	NA	0	NA	0.000	
Stat. Score													
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	20.71	5.38	636	93	4.55	3.7296	0	10	0.000	0.000		
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	16.39	0.00	61	10	12.63	0.8585	0	10	0.000	0.000		
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	12.58	13.27	536	93	14.67	1.65	-0.4727	0	5	0.000	0.000	
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	5.33	4.18	61	10	8.62	2.94	0.3449	0	5	0.000	0.000	
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	70.00	63.33	390	30	8.68	0.5737	0	5	0.000	0.000		
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	38.72	40.00	390	30	9.23	-0.3437	0	5	0.000	0.000		
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	4.36	0.00	390	30	3.87	0.5932	0	5	0.000	0.000		
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res	9.55	5.26	2,712	38	4.80	0.5664	0	10	0.000	0.000		
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	5.11	33.33	137	3	12.85		SS	NA	0	NA	0.000	
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	28.48	22.60	2,712	38	24.82	4.05	1.7589	0	5	0.000	0.000	
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	8.42	25.72	137	3	14.99	8.75		SS	NA	0	NA	0.000
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	92.74	87.50	1,941	16	6.52	0.4439	0	5	0.000	0.000		
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	77.95	81.25	1,941	16	10.41	-0.5803	0	5	0.000	0.000		
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	43.12	50.00	1,941	16	12.43	-0.8090	0	5	0.000	0.000		
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	14.07	13.19	3,446	144	2.96	0.1488	0	10	0.000	0.000		
BI Billing													
BI-1-02-1000	% DUF in 4 Business Days		100.00		121,872,029			0	5	0.000			
"NA" - no activity "UD" - under development "SS" - Small Sample													
Totals									-11	225	-0.338		

Fair Point New Hampshire FINAL
Performance Assurance Plan Report

UNE LOOP

Aug-2012

PO		Pre-Ordering	Performance		Observations		Perf.		Wgtd.		Domain Clustering		
			FP	CLEC	CLEC		Diff.	Score	Wgt.	Score	Review		
PO-2-02-6010		OSS Interface Availability - Prime - WPTS		NA				NA	0		NA	0.000	
PO-1-01-6020		Customer Service Record - EDI	NA	3.01		941		3.0138	0	2	0.000	0.000	
PO-1-03-6020		Address Validation - EDI	NA	7.68		490		7.6776	NA	0	NA	0.000	
PO-2-02-6020		OSS Interface Availability - Prime - EDI		100.00					0	5	0.000	0.000	
PO-1-01-6030		Customer Service Record - CORBA	NA	NA		NA			NA	0	NA	0.000	
PO-1-03-6030		Address Validation - CORBA	NA	NA		NA			NA	0	NA	0.000	
PO-2-02-6030		OSS Interface Availability - Prime - CORBA		NA					NA	0	NA	0.000	
PO-1-01-6050		Customer Service Record - Web GUI	NA	2.89		1,356		2.8916	0	2	0.000	0.000	
PO-1-03-6050		Address Validation - Web GUI	NA	11.59		325		11.5908	NA	0	NA	0.000	
PO-2-02-6080		OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000	0.000	
OR Ordering									Wgt				
OR-1-02-3331		% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		100.00		1,098			0	10	0.000	0.000	
OR-2-02-3331		% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		100.00		8			0	5	0.000	0.000	
OR-4-11-1000		% Completed Orders with Neither a PCN or BCN Sent		0.30		2,027			0	2	0.000	0.000	
OR-4-16-1000		% On Time PCN - 1 Business Day		83.20		744			-2	2	-0.024	-0.053	
OR-4-17-1000		% On Time BCN - 2 Business Day		97.03		2,018			0	2	0.000	0.000	
OR-5-03-3112		% Flow-Through Achlaved-UNE POTS Loop		93.79		322			-1	5	-0.030	-0.066	
OR-6-03-3331		% Accuracy - LSRC - Loop		2.39		2,050			0	5	0.000	0.000	
OR-1-04-3331		% OT LSRC - No Facility Check - Loop/LNP		91.32		760			-1	5	-0.030	-0.066	
OR-1-06-3331		% OT LSRC/ASRC - Facility Check - Loop/LNP		NA		NA			NA	0	NA	0.000	
OR-2-04-3331		% OT LSR Rej - No Facility Check - Loop/LNP		100.00		99			0	2	0.000	0.000	
OR-2-06-3331		% OT LSR/ASR Rej - Facility Check - Loop/LNP		NA		NA			NA	0	NA	0.000	
PR Provisioning			FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat Score	Wgt			
PR-4-02-3100		Average Delay Days - Total - POTS	2.18	1.44	507	61	5.62	0.76	1.4249	0	5	0.000	0.000
PR-4-04-3113		% Missed Appointment - FP - Dispatch - Loop-New	21.07	11.76	598	34		7.19	1.0980	0	20	0.000	0.000
PR-5-01-3112		% Missed Appointment - Facilities - Loop	1.67	5.26	598	38		2.15	-1.8839	-2	5	-0.059	-0.077
PR-5-02-3112		% Orders Held for Facilities > 15 days - Loop	0.00	0.00	598	38		0.00	5.0000	0	5	0.000	0.000
PR-6-01-3113		% Installation Troubles within 30 days - Loop New	3.48	0.00	747	88		2.09	1.5876	0	10	0.000	0.000
PR-6-02-3520		% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.00		203				0	10	0.000	0.000
PR-6-02-3523		% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000
PR-6-02-3525		% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000
PR-9-01-3520		% On Time Performance-Loop-Basic Hot Cut		100.00		38				0	10	0.000	0.000
PR-9-01-3523		% On Time Performance-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000
PR-9-01-3525		% On Time Performance-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000
PR-9-04-3525		% On Time Batch Due Date-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000
MR Maintenance & Repair									Diff.				
MR-1-01-6050		Average Response Time - Create Trouble	1.42	9.01		3,171			7.5891	-2	2	-0.024	-0.038
									Stat Score				
MR-3-01-3112		% Missed Repair Appointments - Loop - Loop	11.39	15.75	3,248	146		2.69	-1.6915	-2	10	-0.118	-0.192
MR-4-02-3112		Mean Time to Repair - Loop Trouble - Loop	25.67	8.20	3,248	146	24.14	2.04	5.0000	0	5	0.000	0.000
MR-4-07-3112		% Out of Service > 12 Hours - Loop	71.66	17.65	2,276	51		6.38	5.0000	0	5	0.000	0.000
MR-4-08-3112		% Out of Service > 24 Hours - Loop	37.21	0.00	2,276	51		6.84	5.0000	0	5	0.000	0.000
MR-5-01-3112		% Repeat Reports w/in 30 days - Loop	14.07	12.34	3,446	154		2.86	0.4686	0	10	0.000	0.000
MR-3-02-3112		% Missed Repair Appointments - CO - Loop	18.75	12.50	48	8		14.91	0.1522	0	10	0.000	0.000
MR-4-03-3112		Mean Time to Repair - CO Trouble - Loop	9.96	3.67	48	8	13.46	5.14	1.4603	0	5	0.000	0.000
									Totals				
									-10	169		-0.284	
"NA" = no activity "UD" = under development "SS" = Small Sample													

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL RESALE

Aug-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgt'd. Score	Domain Clustering Review
		FP	CLEC	FP	CLEC					
PO-1-01-6020	Customer Service Record - EDI	NA	3.01		941		3.0138	0	2	0.000
PO-1-03-6020	Address Validation - EDI	NA	7.68		490		7.6776	NA	0	NA
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.89		1,356		2.8916	0	2	0.000
PO-1-03-6050	Address Validation - Web GUI	NA	11.59		325		11.5908	NA	0	NA
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000
OR Ordering										
OR-1-02-2320	% On Time LSRC - Flow Thru - POTS/Pre-Qualified Complex -2hrs		100.00		51		0	10	0.000	0.000
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex		NA		NA		NA	0	NA	0.000
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent		0.30		2,027		0	5	0.000	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day		83.20		744		-2	5	-0.049	-0.093
OR-4-17-1000	% On Time BCN - 2 Business Day		97.03		2,018		0	5	0.000	0.000
OR-5-03-2000	% Flow Through - Achieved - POTS		83.33		60		-2	10	-0.098	-0.185
OR-6-03-2000	% Accuracy - LSRC		3.61		83		0	10	0.000	0.000
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx		100.00		18		0	5	0.000	0.000
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx		100.00		1		0	2	0.000	0.000
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx		100.00		2		0	2	0.000	0.000
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx		NA		NA		NA	0	NA	0.000
PR Provisioning										
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	52.58	50.00	485	4	25.07	SS	NA	0	NA
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	9.26	14.29	4,114	35	4.92	-1.2769	-1	20	-0.098
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	21.07	13.33	598	15	10.66	0.3505	0	10	0.000
PR-4-02-2100	Average Delay Days - Total - POTS	2.18	1.50	507	6	5.62	2.31	0.0095	0	15
PR-5-01-2100	% Missed Appointment - Facilities - POTS	1.67	0.00	598	14		3.47	0.8135	0	5
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.00	0.00	598	15		0.00	5.0000	0	5
PR-6-01-2100	% Installation Troubles within 30 days - POTS	7.27	11.90	1,321	42	4.07	-1.3756	0	15	0.000
MR Maintenance & Repair										
MR-1-01-6050	Average Response Time - Create Trouble	1.42	9.01		3,171		7.5891	-2	2	-0.020
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	138.58		791		138.5841	NA	0	NA
BI Billing										
BI-1-02-1000	% DUF in 4 Business Days		100.00		121,872,029			0	5	0.000
								Totals	-9	205
										-0.312

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

DSL

Aug-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgt'd Score	Domain Clustering Review
		FP	CLEC	FP	CLEC					
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	4.33		3		4.3333	NA	0	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA		NA	0	0.000	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	0.000	0.000
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	7.73		330		7.7303	NA	0	0.000
PO-2-02-6050	OSS Interface Availability - Prime - Web GUI		100.00				0	2	0.000	0.000
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		48		0	2	0.000	0.000
PO-8-02-6000	% On Time - Engineering Record Request		100.00		1		0	2	0.000	0.000
OR Ordering										
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		100.00		3		0	2	0.000	0.000
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		96.55		29		0	5	0.000	0.000
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		100.00		3		0	2	0.000	0.000
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.30		2,027		0	2	0.000	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day		83.20		744		-2	2	-0.037	-0.133
OR-4-17-1000	% On Time BCN - 2 Business Day		97.03		2,018		0	2	0.000	0.000
PR Provisioning										
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00	NA	NA	2	0.000
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	0.00	0.00	1	2	0.00	SS	0	2	0.000
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	0.00	NA	1	NA		NA	NA	0	0.000
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	0.00	NA	6	NA		NA	NA	0	0.000
PR-8-01-1341	% Open Orders in Hold Status >30 Days -2W Digital -UNE/Resale	100.00	0.00	2	2	0.00	SS	0	2	0.000
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		100.00		23		0	10	0.000	0.000
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	22.67	2.33	3	3	16.17	SS	NA	10	0.000
PR-4-14-3342	% Completed On Time -2W xDSL Loops		96.43		28		0	10	0.000	0.000
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	3.48	0.00	747	55	2.58	1,0239	0	15	0.000
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	25.00	3.13	4	32	22.96	SS	NA	0	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	NA	0	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	NA	0	0.000
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR Maintenance & Repair										
MR-1-01-6050	Average Response Time - Create Trouble	1.42	9.01		3,171		7.5891	-2	2	-0.037
Stat Score										
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	0.00	NA	4	NA		NA	NA	0	0.000
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	50.00	NA	2	NA		NA	NA	0	0.000
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	9.64	NA	4	NA	5.22	NA	NA	0	0.000
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	41.20	NA	2	NA	36.05	NA	NA	0	0.000
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	83.33	NA	6	NA		NA	NA	0	0.000
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	25.00	NA	4	NA		NA	NA	0	0.000
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	16.67	NA	6	NA		NA	NA	0	0.000
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	11.39	22.22	3,248	36	5.32	-2,1008	-2	5	-0.092
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	18.75	0.00	48	2	28.17	SS	0	5	0.000
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	25.67	10.47	3,248	36	24.14	4.05	5,0000	0	0.000
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	9.96	1.87	48	2	13.46	9.71	SS	0	0.000
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	16.42	86.84	134	38	6.81	5,0000	0	5	0.000
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	71.66	NA	2,276	NA		NA	NA	0	0.000
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	14.07	21.05	3,446	38	5.67	-1,4169	-1	10	-0.092
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
							Totals	-7	109	-0.257

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

TRUNKS

Aug-2012

OR		Ordering		Performance		Observations		Perf.		
		CLEC		FP		CLEC		Score	Wgt	Wgtd. Score
OR-1-12-5020 % OT Firm Order Confirmations (<=192 Forecasted Trunks)				NA		NA		NA	0	0.000
OR-1-13-5000 % On Time Design Layout Record				NA		NA		NA	0	0.000
OR-1-19-5020 % On Time Response - Request for Inbound Augment (<=192)				NA		NA		NA	0	0.000
OR-2-12-5020 % On TimeTrunk ASR Reject				NA		NA		NA	0	0.000
PR		Provisioning		FP						
PR-4-07-3540 % On Time Performance - LNP only				95.02		1,085		0	20	0.000
PR-4-15-5000 % On Time Provisioning - Trunks				100.00		1		0	20	0.000
PR-5-01-5000 % Missed Appointment - Facilities				0.00 0.00		3 1		0.00 SS	0	5 0.000
PR-5-02-5000 % Orders Held for Facilities >15 Days				0.00 0.00		3 1		0.00 SS	0	5 0.000
PR-6-01-5000 % Installation Troubles w/in 30 Days				0.00 0.00		3 5		0.00 SS	0	10 0.000
PR-8-01-5000 % Open Orders in a Hold Status >30 Days				0.00 0.00		3 1		0.00 SS	0	5 0.000
MR		Maintenance & Repair								
MR-4-01-5000 Mean Time to Repair - Total				NA NA		NA NA		0.00	NA NA	0 0.000
MR-4-05-5000 % Out of Service >2 Hours				NA NA		NA NA			NA NA	0 0.000
MR-4-06-5000 % Out of Service >4 Hours				NA NA		NA NA			NA NA	0 0.000
MR-4-07-5000 % Out of Service >12 Hours				NA NA		NA NA			NA NA	0 0.000
MR-4-08-5000 % Out of Service >24 Hours				NA NA		NA NA			NA NA	0 0.000
MR-5-01-5000 % Repeat Reports w/in 30 Days				NA NA		NA NA			NA NA	0 0.000
NP		Network Performance								
NP-1-03-5000 # of Final Trunk Groups Blocked 2 months				1.00					-1	5 -0.063
NP-1-04-5000 # of Final Trunk Groups Blocked 3 months				0.00					0	10 0.000
"NA" - no activity "UD" - under development "SS" - Small Sample								Totals	-1	80 -0.063

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire		FINAL				Aug-2012			
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1	OSS Interface	-	-	-	-	-	-	-	\$0
PO-1-06	Mechanized Loop Qualification - EDI	-	-	-	-	-	-	-	
PO-1-06	Mechanized Loop Qualification - CORBA	-	-	-	-	-	-	-	
PO-1-06	Mechanized Loop Qualification - Web GUI	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - WPTS	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - EDI	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - CORBA	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - Web GUI	-	-	-	-	-	-	-	
ORDERING									
2	% On Time Ordering Notification	23,208	11,604	9,512	-	\$0	\$0	-	\$44,324
OR-1-02	% On Time LSRC - Flow Through	-	-	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - 2Wdig-UNE/Resl	-	-	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	
OR-1-12	% On Time FOC	-	-	-	-	-	-	-	
OR-1-13	% On Time Design Layout Record	-	-	-	-	-	-	-	
OR-1-19	% OT Resp. - Res. for Inbound Aug. (<=192)	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rel - No Facility Check - 2Wdig-UNE/Resl	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rel - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rel - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	
OR-4-16	% On Time PCN - 1 Bus. Day	23,208	11,604	9,512	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - All Spds-UNE/Resl	-	-	-	-	-	-	-	
OR-1-06	%OT LSRC/ASRC - Facility Check - All Spds-UNE/Resl	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rel - No Facility Check - UNE/Resale	-	-	-	-	-	-	-	
OR-2-06	%OT LSR/ASR Rel - Facility Check - UNE/Resale	-	-	-	-	-	-	-	
PROVISIONING									
3	Installation Performance	\$29,010	\$0	\$7,134	\$0	\$0	\$1,113	-	\$37,257
PR-3-01	% Completed in 1 Day (1-5 lines No Disp.)	5,802	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - 2W Digital	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - 2WxDSL Loop	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - Line Share/Spit	-	-	-	-	-	-	-	
PR-4-04	Missed Appointments - Dispatch	-	-	-	-	-	-	-	
PR-4-04	Missed Appts - Disp - 2W Digital UNE/Resale	-	-	-	-	-	-	-	
PR-4-04	Missed Appts - Disp - Line Share/Spit	-	-	-	-	-	-	-	
PR-4-05	Missed Appointments - No Dispatch	23,208	-	7,134	-	-	-	-	
PR-4-05	% Missed Appt - No Disp - 2W Digital - UNE/Resale	-	-	-	-	-	-	-	
PR-4-05	% Missed Appt - No Disp - Line Share/Spit	-	-	-	-	-	-	-	
PR-4-14	% Completed On Time - 2WxDSL Loops	-	-	-	-	-	-	-	
PR-4-15	% On Time Provisioning - Trunks	-	-	-	-	-	-	-	
PR-6-01	Installation Troubles w/in 30 Days	-	-	-	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days - 2W Digital Loop - UNE/Resale	-	-	-	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days - 2WxDSL Loops	-	-	-	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days - Line Share/Spit	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment - FP - DSO - UNE/Resale	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment - FP - DS1 - UNE/Resale	-	-	-	-	-	1,113	-	
PR-4-01	% Missed Appointment - FP - DS3 - UNE/Resale	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment - FP - Other - UNE/Resale	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - UNE/Resale	-	-	-	-	-	-	-	
PR-5-01	% Missed Appointment - Facilities - UNE/Resale	-	-	-	-	-	-	-	
PR-5-02	% Orders Held for Facilities > 15 days - UNE/Resale	-	-	-	-	-	-	-	
PR-6-01	% Installation Troubles within 30 days - UNE/Resale	-	-	-	-	-	-	-	
PR-8-01	% Open Orders in Hold Status > 30 Days - UNE/Resale	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment - FP - Total - EEL	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - EEL	-	-	-	-	-	-	-	
PR-8-01	% Open Orders in a Hold Status > 30 Days - EEL	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment - FP - Total - IOF	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - IOF	-	-	-	-	-	-	-	
PR-8-01	% Open Orders in a Hold Status > 30 Days - IOF	-	-	-	-	-	-	-	
4	PR-4-07 % On Time Performance - LNP	-	-	-	-	\$0	-	-	\$0
5	Hot Cut Performance	-	-	-	-	-	-	-	\$0
PR-6-02	% Installn Trbls w/in 7 days-Loop-Basic Hot Cut	-	-	-	-	-	-	-	
PR-6-02	% Installn Trbls w/in 7 days-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	
PR-6-02	% Installn Trbls w/in 7 days-Loop-Batch Hot Cut	-	-	-	-	-	-	-	
PR-9-01	% On Time Performance-Loop-Basic Hot Cut	-	-	-	-	-	-	-	
PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	
PR-9-01	% On Time Performance-Loop-Batch Hot Cut	-	-	-	-	-	-	-	
MAINTENANCE									
6	Maintenance Performance	\$	\$27,850	\$0	\$45,788	\$0	\$0	-	\$73,637
MR-3-01	Missed Repair Appointments - Loop - Bus.	-	-	-	-	-	-	-	
MR-3-01	Missed Repair Appointments - Loop - Res.	-	-	-	-	-	-	-	
MR-3-01	Missed Repair Appointments - Loop	-	27,850	-	-	-	-	-	
MR-3-01	% Missed Repr Appt - Loop-2W Digt-UNE/Resale	-	-	-	-	-	-	-	
MR-3-01	% Missed Repr Appt - Loop - 2WxDSL Loops	-	-	-	16,958	-	-	-	
MR-3-01	% Missed Repair Appt - Loop - Line Share/Spit	-	-	-	-	-	-	-	
MR-3-02	% Missed Repair Appointment - CO - 2WxDSL Loops	-	-	-	-	-	-	-	
MR-4-03	Mean Time To Repair - CO - 2WxDSL Loops	-	-	-	-	-	-	-	
MR-4-04	% Cleared (all trbls) w/in 24hrs-2W Digt-UNE/Resale	-	-	-	-	-	-	-	
MR-4-04	% Cleared (all trbls) w/in 24hrs-2WxDSL Loops	-	-	-	-	-	-	-	
MR-4-04	% Cleared (all troubles) w/in 24 Hours - Line Share/Spit	-	-	-	-	-	-	-	
MR-4-08	Out of Service > 24hrs. - Bus.	-	-	-	-	-	-	-	
MR-4-08	Out of Service > 24hrs. - Res.	-	-	-	-	-	-	-	
MR-4-08	Out of Service > 24hrs. - Total	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports within 30 Days	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days-2w Digital-UNE/Resale	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days - 2WxDSL Loops	-	-	-	28,829	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days - Line Share/Spit	-	-	-	-	-	-	-	
MR-4-01	Mean Time to Repair - nonDS0 & DS0 - UNE/Resale	-	-	-	-	-	-	-	
MR-4-01	Mean Time to Repair - DS1 & DS3 - UNE/Resale	-	-	-	-	-	-	-	
MR-4-06	% Out of Service > 4 Hrs - nonDS0 & DS0 - UNE/Resale	-	-	-	-	-	-	-	
MR-4-08	% Out of Service > 24 Hrs - nonDS0 & DS0 - UNE/Resale	-	-	-	-	-	-	-	
MR-4-08	% Out of Service > 4 Hours - DS1 & DS3 - UNE/Resale	-	-	-	-	-	-	-	
MR-4-08	% Out of Service > 24 Hours - DS1 & DS3 - UNE/Resale	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 days - Specials - UNE/Resale	-	-	-	-	-	-	-	
NETWORK PERFORMANCE									
7	NP-1-04 Final Trunk Groups Blocked	-	-	-	-	\$0	-	-	\$0
8	Collocation	-	-	-	-	-	-	\$0	\$0
NP-2-01/2	% OT Response to Request for Collocation - Total	-	-	-	-	-	-	-	
NP-2-05/6	% On Time - Physical Collocation - Total	-	-	-	-	-	-	-	
NP-2-07/8	Average Delay Days - Total	-	-	-	-	-	-	-	
RESOLUTION PROCESS									
9	Resolution Process	-	-	-	-	-	-	\$10,376	\$10,376
OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days	-	-	-	-	-	-	-	
OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days	-	-	-	-	-	-	-	
BI-3-04	% CLEC Billing Claims Acknwdgd w/ 2 Bus Days	-	-	-	-	-	-	-	
BI-3-05	% CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.	-	-	-	-	-	-	10,376	
Month Total		\$52,218	\$39,454	\$16,645	\$45,788	\$0	\$1,113	\$10,376	\$165,694

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	NA	NA	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	NA	NA	NA	0
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	0
					0

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-100% PON Exceptions Resolved w/in 3 Bus Days	NA	NA	NA	0
OR-10-02-100% PON Exceptions Resolved w/in 10 Bus Days	NA	NA	NA	0
BI-3-04-1000 % CLEC Billing Claims Acknowledged within Two Business D:	100.00	3,358	0	2
BI-3-05-1000 % CLEC Billing Claims Resolved w/in 28 Calendar Days after	86.37	4,188	-2	20
				22

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200 % OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/Re		100.00	2	0	10
OR-1-06-1200 % OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/Re		100.00	24	0	10
OR-2-04-1200 % OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale		NA	NA	NA	0
OR-2-06-1200 % OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale		NA	NA	NA	0

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score		
PR-4-01-1210 % Missed Appointment -FP -DSO -UNE/Resale		75.00	0.00	4	1	48.41	SS	0
PR-4-01-1211 % Missed Appointment -FP -DS1 -UNE/Resale		4.55	8.62	22	58	5.22	-1.10	-1
PR-4-01-1213 % Missed Appointment -FP -DS3 -UNE/Resale		NA	6.25	NA	16	16.00	SS	NA
PR-4-01-1214 % Missed Appointment -FP -Other -UNE/Resale		NA	NA	NA	NA		NA	NA
PR-4-02-1200 Average Delay Days - Total -UNE/Resale		17.50	4.33	4	6	16.76	24.53	SS
PR-5-01-1200 % Missed Appointment - Facilities -UNE/Resale		3.85	4.00	26	75	4.38	-0.53	0
PR-5-02-1200 % Orders Held for Facilities > 15 days -UNE/Resale		3.85	0.00	26	75	4.38	0.65	0
PR-6-01-1200 % Installation Troubles within 30 days -UNE/Resale		0.00	0.00	9	83	0.00	5.00	0
PR-8-01-1200 % Open Orders in a Hold Status > 30 Days -UNE/Resale		19.23	28.95	26	76	8.95	-1.24	0
PR-4-01-3510 % Missed Appointment - FP - Total - EEL		4.55	NA	22	NA		NA	NA
PR-4-02-3510 Average Delay Days - Total - EEL		2.00	NA	1	NA	0.00		NA
PR-8-01-3510 % Open Orders in a Hold Status >30 Days -EEL		18.18	0.00	22	0	0.00	SS	0
PR-4-01-3530 % Missed Appointment - FP - Total - IOF		NA	NA	NA	NA		NA	NA
PR-4-02-3530 Average Delay Days - IOF		NA	NA	NA	NA	0.00		NA
PR-8-01-3530 % Open Orders in a Hold Status >30 Days -IOF		NA	NA	NA	NA		NA	NA

MR	Maintenance & Repair							
MR-4-01-1216 Mean Time to Repair - nonDS0 & DS0 -UNE/Resale		16.50	4.34	22	2	22.71	27.41	SS
MR-4-01-1217 Mean Time to Repair - DS1 & DS3 -UNE/Resale		6.78	8.36	61	78	9.33	1.60	-1.07
MR-4-06-1216 % Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale		66.67	NA	3	NA			NA
MR-4-08-1216 % Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale		0.00	NA	3	NA			NA
MR-4-06-1217 % Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale		0.00	NA	1	NA			NA
MR-4-08-1217 % Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale		0.00	NA	1	NA			NA
MR-5-01-1200 % Repeat Reports w/in 30 days -UNE/Resale		34.52	25.93	84	81	7.40	1.03	0
"NA" - no activity "UD" - under development "SS" - Small Sample								Total
								100

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Aug-2012

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	92.71	905	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	NA	-	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	100.00	134	\$ -
OR-2-06-3320	% OT LSR/ASRC Rej. - Facility Check - POTS	NA	-	\$ -

Total Market Adj* \$ -

* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
JUN-2012	81.94	227	186	JUN-2012	80.00	50	40
JUL-2012	69.95	376	263	JUL-2012	91.23	57	52
AUG-2012	80.79	458	370	AUG-2012	88.68	53	47
Overall	77.19	1,061	819	Overall	86.88	160	139

Market Adjustment * Calculated Quarterly

OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
JUN-2012	93.14	306	285	JUN-2012	91.07	291	265
JUL-2012	93.88	245	230	JUL-2012	97.36	227	221
AUG-2012	93.11	334	311	AUG-2012	93.79	322	302
Overall	93.33	885	826	Overall	93.81	840	788

Market Adjustment * \$ -

OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
JUN-2012	93.14	306	285	JUN-2012	91.07	291	265
JUL-2012	94.36	2,626	2,478	JUL-2012	94.36	2,626	2,478
AUG-2012	93.31	2,332	2,176	AUG-2012	93.31	2,332	2,176
Overall	93.83	5,264	4,939	Overall	93.71	5,249	4,919

Market Adjustment * \$ -

* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	38	100.00	9
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installn Trbls w/in 7 days-Loop-Basic Hot Cut	0.00	203	0.00	66
PR-6-02-3523	% Installn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-FP	21.79	212	17.98	213
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or Tier III (1mo)		Total
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	\$ -

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

Aug-2012

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	100.00	1	\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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	% Test Deck Wgt. Failure	Test Deck Wgt.	
PO-6-01-6000 % Software Validation	R3	R3	\$ -

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$ -
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Total Market Adjustment		\$ -
UNE Platform allocation	31.43%	\$ -
UNE Loop allocation	47.14%	\$ -
Resale allocation	7.14%	\$ -
DSL allocation	14.29%	\$ -

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary FINAL

Aug-2012

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.338	\$ 81,920	
Unbundled Network Elements - Loop	-0.284	\$ 107,024	
Resale	-0.312	\$ 16,216	
Digital Subscriber Lines	-0.257	\$ 27,627	
Trunks	-0.063	\$ -	
Mode of Entry Total		\$ 232,787	
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ 44,324	
3 Installation Performance		\$ 37,257	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 73,637	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ 10,376	
Critical Measure Total		\$ 165,594	
Individual Rule Payments:		\$ 1,239	
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ -	
UNE Hot Cut Loop		\$ -	
Special Provision Total		\$ -	
CHANGE CONTROL		\$ -	
Grand Total		\$ 399,620	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.